Introduction

Definition
Emirates Transport is the trade name of “Emirates General Transport and Services Corporation”, fully owned by the UAE Federal Government.

History
Established in 1981, with a core business to serve and monitor UAE public schools transportation services. It has an independent financial and management status. In 2013 the subordination of the Emirates Transport dependency was transferred to Emirates Investment Authority.

HR Capabilities

- 4228 Supervisors & Office Runners
- 10221 Drivers
- 2615 Emiratis
- 2034 Technical Staff
- 17623 Employees

Fleet

- 17549 vehicles
- 7948 busses
- 9601 different sorts of vehicles
Vision

Excellence and leadership in sustainable transport and services.

Mission

To offer the highest levels of luxury and comfort to our partners and clients, through an innovative team of human resources, offering diverse transport, maintenance and rental services, in conjunction with facility management and supplementary services, in accordance with the applicable health and safety and environmental standards.

Core Values

Safety, Care, Creativity, Participation, Excellence, Transparency, Responsibility
ET comprises four business centers; such sectors contribute to the creation of a multi-channel investment base and to the delivery of a diversified system of services to customers. These services are divided into four departments:
School Transport

This department provides school transport services through the two school transport centers - Government and Private Centers - to all government school students throughout the UAE, in accordance to agreements signed with the Ministry of Education and the Abu Dhabi Education Council (ADEC), as well as for private Arabic and foreign schools in the UAE. For customers desiring to benefit from such services, the School Services Center provides support services to educational sector institutions, along with the Advertising Services Center, which is engaged in advertising on ET’s buses and vehicles.

- **About 220103 students** are transported daily through the two-shift system.
- **They attend 708 schools.**
- **The number of buses in service is 4851 buses.**
- **These buses have a capacity of 302103 seats.**
- **The buses travel through 6400 daily regulated lines.**
- **They stop at 145222 assembly points.**
- **They travel for 100 million kilometers a year.**
- **They are driven by 4539 drivers.**
- **Student safety is supervised by 4228 male and female transport supervisors.**
- **The fleet is run through 9 branches, operating 26 affiliated school bus stations.**
School Transport

Private School Transport Center

The Private School Transport Center provides school transport and school bus rental services through ET's nine branches spread across the UAE to all students and private schools desiring to avail such services.

- 387 Vehicles

School Services Center

This Center provides qualified supervisors who accompany students transported in school buses from and to their place of residence. In addition, it provides internal correspondence services to schools.

- 4228 Supervisor

Advertising services Center

Provides advertising, marketing, and promotional services on school, commercial, and university buses, in addition to free community advertising space throughout the country.
Transport & Rental

**Government Transport Center**

The Center provides transport and rental services to ministries and federal agencies, by supplying vehicles appropriate for the agencies’ various functions, along with qualified drivers.

- 1499 Drivers
- 2949 Vehicles

**Abu Dhabi Transport & Rental Center**

The Center provides all kinds of transport and rental services; it manages and operates long term public transport and rental services to a great number of corporations and leading companies in Abu Dhabi, Al Ain, and the Western Region.

- 1991 Drivers
- 4300 Vehicles

**Emirates Transport & Rental Center**

Aims at delivering a diversified range of high-quality and efficient staff transport services to public and private organizations in Dubai, Sharjah, Ajman, and the Central Region.

- 1258 Drivers
- 2658 Vehicles
Transport & Rental

**Emirates Cars Center**
The Center manages and operates taxi services, and provides tourist transport and car rental services. The Emirates Limousine Unit forms part of the Center and provides luxury car transport services to individuals and companies.

- 505 Drivers
- 817 Vehicles

**RAK Transport & Rental Center**
Provides a diversified range of highly professional and specialized transport, rental, and maintenance services in the Emirate of Ras Al Khaimah.

- 96 Drivers
- 174 Vehicles

**Eastern Coast Transport & Rental Center**
The Center provides a diversified range of transport, rental and maintenance services, according to the best applied practices, across the East Coast (covering Fujairah and Sharjah eastern region).

- 95 Drivers
- 210 Vehicles
Technical Services

**Abu Dhabi Technical Services Center**
The Center provides technical services, vehicle maintenance and repair services, management of technical shops and other supporting services for clients in the emirate of Abu Dhabi.

980 Technical Staff

- Towage & recovery unit.
- Vehicles Dry wash unit
- Accidental damage repairs unit.
- Vehicles A / C & cooling systems maintenance and repair units.

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**Emirates Technical Services Center**
Provides technical and periodic repair and maintenance services in Dubai, Sharjah, Ajman, and the Central Region (Al Dhaid and Umm Al Quwain) for all clients in all sectors.

600 Technical Staff

- Auto Body Repair Unit.
- Dry-clean Unit.
- Tire Retreading Unit.
- Road Assistance Unit.
- Emirates’ Heavy Equipment Unit.
- Luxury Vehicles Unit.
- Technical Support Unit.

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**Al Ittihad CNG Vehicle Conversion Center**
This Center is specialized in converting vehicles to run on Compressed Natural Gas (CNG) and providing technical services, repairs, and maintenance for converted vehicles.

12 Technical Staff
### Technical Services

#### Technical Inspection Center

It provides technical inspection services to vehicles, as well as management services for axle weight stations for heavy vehicles. The Center provides its services in many areas across the UAE, including Musaffah and Saif Shoaib in Abu Dhabi, Mazyad and Khatam Al Shukla in Al Ain, and Al Guwaifat in the Western Region, Dubai & Fujairah.

*74 Technical Staff*

#### Al Wataneya Auctions Center

The Center provides auction organization and management services for the sale of ET used vehicles, as well as for public and private agencies possessing fleets of vehicles, in order to achieve the utmost benefit to both parties of the auction. Currently the Center organizes auctions in the emirates of Abu Dhabi and Sharjah.

*3 Technical Staff*
Technical Services

Ras Al Khaimah Technical Services Unit

The unit provides a diversified range of highly professional and specialized technical and maintenance services in the Emirate of Ras Al Khaimah.

69 Technical Staff

East Coast Technical Services Unit

The unit provides a diversified range of highly professional and specialized technical and maintenance services across the Eastern Coast (Covering Fujairah and Sharjah eastern region)

95 Technical Staff
## Logistic Services

### Logistics Center
Provides a range of services covering shipping, customs clearance, goods land transport and rental of freight trucks.

- **23 Drivers**
- **76 Trucks**

### Petroleum Transport Center
Manages, operates, and maintains liquid sulfur transport tanks, petrol tanks, and oil and gas transport services for public and private sector companies.

- **201 Drivers**
- **153 Transport Tankers**

### ET Driving Institute
Provision of driving lessons, for light and heavy vehicles and buses, under the supervision of qualified teachers.

- **5 Vehicles**

### Valet Parking & Motor-Cycle Rental Center
The Center provides motorcycle and electric car (Club Cart) rental services, with or without driver, for a number of public and private customers, in addition to valet parking for hotels, tourist establishments, and major events.

- **44 Drivers**
- **828 Vehicles**

### Emirates Transport Training Centre
Emirates Transport Training Centre provides specialized training services in accordance with the best international practices throughout its specialized departments and centers where oversees the provision of these services with a commitment to the utmost standards of quality and global excellence.
ET Services

Transport & Rental
- Transportation & Rental services
- Transport colleges & universities students
- Fleet management
- Staff & workers transportation
- Medical transport services
- Electrical vehicles rental
- Motorcycle rental
- Limousine
- Parking management & valet parking
- Abu Dhabi Taxi Services

Technical Services
- Technical maintenance
- Dry Wash
- Technical inspection services
- 24/7 car recovery services
- Heavy truck weighting centers
- Truck bodies manufacturing
- Workshops management
- Selling of used vehicles
- Accidents repair & Rehabilitation Services
- Tire Retreading Services
- Converting vehicles to work on natural gas

Logistics Services
- Logistics services
- Logistical transport Clearance
- Refrigerated transportation
- Transportation of hazardous material
- Petroleum transfer
- Driving Institute

School Transport
- Public schools transportation
- Private schools transportation
- Provide supervisors and correspondents
- Mobile advertising on buses
- School fleet management

Independent Investments
- Taxi services
- Facilities management
- Guarding and security
- Technological transport services
Units

Dry car wash services

- Carry out the outside washing and polishing of all types of vehicles in their own positions using eco-friendly materials waterless techniques.
- Relying on a very sophisticated technology known as Nanotechnology.
- It is not only a washing process but polishing techniques as well.
- Providing a long-term protection to vehicles paint.
- Preventing the vehicles from water oxidization.
- The duration of the washing process is only 15-20 minutes.

E.T. Tires retreading and fleet management services

- Tires Retreads
- Tires Repair
- Tires Services
- Fleet Inspection
- Scrap tire inspection / Evaluation
- CPK Analysis

24/7 Roadside Assistance through UAE

- Emergency roadside Assistance Through UAE
- Minor Mechanical and Electrical repairs
- Vehicle recovery
- Key Lockout
- Battery Booster
- Emergency fuel delivery & supply
- Fixing and inflating flat tires
**Vehicle & Equipment Rehabilitation**
- Fixing & providing a full range of services in collision and auto body repair
- Glass replacement
- Paint scratches repair
- Vehicle diagnostics
- Accident repair
- Wheel rim repair
- Wheel alignment
- Dent repair / paint less dent removal
- Full denting & painting

**PROFIX services**
- Auto electrical repairs
- Mechanical repairs
- Air conditioning repairs
- Oil filter replacement
- Lubrication services
- Internal and external valet / cleaning
- Tire repair and replacement
- Installation of spare parts
- Emergency services
- Replacement of brake fluids, discs and cylinders
- Eco-friendly car wash
- Foam car wash
- Car polishing
- Computer scanning & repairs
- Balancing & Wheel alignment
- Towage & breakdown response services

**Emirates Technical Services center**
This unit is specialized in the maintenance, repair, and fabrication of any heavy equipment, and trailers where it provides its specialized services for many companies and organizations in both private and governmental sectors.

This unit is considered one of Emirates Technical Services center units and it offers a wide range of maintenance services for the following:
- Trailers
- Semi Trailers
- Oil Tankers
- Cement Mixers
- Municipality Fleet
- Garbage Compactors
- Hydraulic Tanks
- Garbage Containers
- And in addition to that it offers the following fabrications service such as:
  - Semi Trailers with up to 60 tons capacity.
  - Back Dumpers
  - Any Industrial fabrications
**Investments**

**Speed Trans**
A company equally owned by Ajman Corporation for Public Transport and Emirates Transport, it manages and operates taxis, and provides and rents cars and buses in the Emirate. The company was established in June 2006.

**Reyama Taxi**
An equally owned company of Emirates Transport and Fujairah Foundation for Transport. It manages and operates taxis, and provides and rents cars and bus services in the Emirate. The company was established in May 2012.

**Emirates Facility Management**
A subsidiary of Emirates Transport, specializing in providing facility services to its clients, and aims at promoting its offered services to attain highest levels of customer satisfaction. The company was established in January 2012.

**Emirates Model Building Maintenance**
A joint venture between Emirates Transport and Al Ghurair Group, EMBM is concerned with the provision of facility management related services such as cleaning, maintenance, and other supporting services. The company was established in August 2009.
**Investments**

**The Saudi-Emirati Transport Company**

It is an equally owned venture between the Saudi Public Transport Company (SAPTCO) and Emirates Transport (ET). The company will focus on providing school transport services to public and private sector schools in K.S.A., with scope for future expansion into other transport-related all over the K.S.A. The company was established in January 2014.

- **1078 Drivers**
- **1068 Vehicles**

**Emirates Security Services Company**

Offers general security services to public and private companies across the UAE, through specialized staff with long-standing security experience, who were adequately trained to undertake such activities. The company carried out its activities in partnership with Mondial Security services in Abu Dhabi. It was established in November 2012.

**Emirates Transport Technology Solutions**

Emirates Transport has created a company specializing in transport-related technology solutions and systems. The company was established in April 2013.
Emirates Transport...

41 Locations
Provides You Various Services

15 Center Customer Services
Clients’ Sectors

Government Sector

Education Sector

Oil & Gas Sector

Tourism & Hotels Sector

FMCG & Restaurants Sector

Other Sectors
Government Sector

[Logos of various government organizations]
## Government Sector

<table>
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<tr>
<th>Dubai Health Authority</th>
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<tr>
<td>Addresses in Dubai</td>
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<tr>
<td>Roadmap to Dubai</td>
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<td>Contact Information</td>
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<td>Social Media</td>
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Education Sector

- Brighton College
- Al-Saadah Islamic English School
- A.B.C.I.S International School
- Al Soroun
- Aldar
- Crescent International School
- AAESS
- Fatima College of Health Sciences
- American University in the Emirates
- Canadian International School of Egypt
- International Indian School of Egypt
Oil & Gas Sector

[Various logos of companies involved in the oil and gas sector]
FMCG & Restaurants Sector

- Americana
- Emirates Flight Catering
- masafi
- CRAVIA
- بن سوقتان
- مزيد مول
- الفوغاة
- زراع العين
Industrial Sector

- UCR Union Copper Rod
- Western Auto Western Group Company
- Al-Futtaim
- JBI
- Serco
- Ducab Powering the Region
- Sur Global Trading
- Dubai Aluminium
- RAK Ceramics
- Al Huraiz
Tele Communication Sector

Health Sector
Sport Clubs

Banking Sector

HSBC
The world’s local bank

Commercial Bank of Dubai

UBS
Construction & Contracting Sector

Retail Sector
Awards

- Dubai Award for Sustainable Transport for Six consecutive years from 2008 to 2015
- Great Work place Award 2014
Awards

UITP (Customer Service) Awards 2013
IDEAS ARABIA Awards 2013-2014
IDEAS ARABIA Awards for Emiratisation - 2014
Dubai Chamber CSR Label | 2012, 2013, 2014
BGreen2012 Awards For Sustainable Energy

CSR Award 2008 |
Al Tawteen Award | 2007
Dubai Quality Award | 2001
UAE Excellence Award 2010 -2011
**Awards**

- **GWR Largest Parade of School Buses in the World** | 2011
- **Investment in HR Certificate** | 2003
- **UAE IDEAS Awards 2013 -2014**
- **Emirates Energy Award 2013**
- **Bgreen 2013 Awards For Sustainable Energy**
- **Great Work place Award 2014**
- **Arabia Corporate Social Responsibilities Award - 2014**
- **Platinum UK Ideas Award - 2014**
Awards

- Wep Award - 2014
- Dubai Human Development Appreciation Award - 2014
- Strategic Award – Arab Strategic with Awards (ASWA) - 2014
Certificates

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